

## PATIENT CENTERED MEDICAL HOME

Where Coordinated Quality Care Lives



### HealthARCH PCMH Transformation Approach:

OUR STRUCTURED APPROACH TO PRACTICE TRANSFORMATION ALLOWS FOR THE LONG-TERM IMPLEMENTATION OF SUSTAINABLE PROCESSES NECESSARY TO FULLY TRANSFORM A PRACTICE TO THE MEDICAL HOME MODEL.

#### Proven Program Results

95% DECREASE IN PATIENT WAIT TIMES FOR SAME DAY APPOINTMENTS

10% INCREASE IN BREAST CANCER SCREENINGS FOR AFRICAN-AMERICAN WOMEN

20% INCREASE IN CHRONIC CARE MEASURES SUCH AS DIABETES AND HYPERTENSION

85% INCREASE IN PATIENT EXPERIENCE MEASURES SUCH AS ACO QUALITY MEASURES

30% INCREASE IN IMMUNIZATION/SCREENING MEASURES

#### WHO HAS BENEFITED FROM BECOMING A MEDICAL HOME?

HealthARCH has worked with and successfully transformed practices from many different care settings that benefit from implementing the medical home model. These include ACOs, FQHCs, Rural Health Clinics, Health Departments, Medicaid Organizations, Free Clinics and practices ranging in size from a single physician to larger physician groups with 10+ providers.

HealthARCH has been providing PCMH Transformation and Recognition Services since 2012. All project work is overseen directly by our staff of NCQA PCMH Certified Content Experts.

# ACHIEVING RECOGNITION

## DELIVERING RESULTS

A HealthARCH led PCMH Transformation project with 12 primary care ACO practices achieved NCQA Patient Centered Medical Home Recognition of Level 2 and Level 3. Our team of Certified Content Experts (CCEs) supported each practice through the PCMH process, from initial assessment through transformation and recognition.



## WHAT THEY'RE SAYING...

*"They are very knowledgeable of the process and provide a lot of value because of their extensive knowledge in practice transformation, meaningful use, policies and regulations and a thorough understanding of how EHRs can be used as a tool in the PCMH model."*

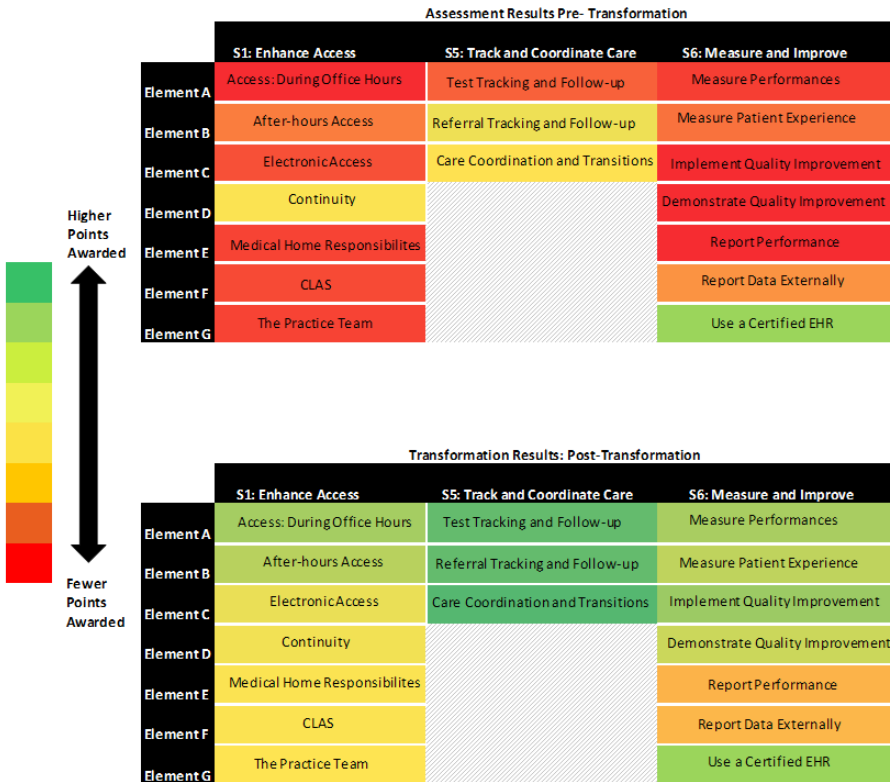
S.F., ACO CEO

*"It really is remarkable! This would not have been possible without the expertise of HealthARCH (the UCF Regional Extension Center)."*

M.H., Director - Charitable Clinic

*"We received Level 3 Recognition at all five sites we originally submitted. We certainly could not have done it without the help of HealthARCH (the UCF Regional Extension Center)!"*

J.L., Manager - Health System Clinic



This heat map provides a glimpse of the dramatic improvements realized in just a few key areas pre- and post-transformation resulting from HealthARCH's work directly with the practices.

## ASSESSMENT ►► TRANSFORMATION ►► RECOGNITION

### HealthARCH

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**HealthARCH is a designated NCQA Partner in Quality.**

**Contact HealthARCH for a FREE initial consultation to begin your PCMH transformation journey.**

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