



August 16, 2021

*The Florida Department of Health's Bureau of Chronic Disease Prevention (FDOH) and the University of Central Florida College of Medicine's HealthARCH (HealthARCH) are partnering to create a state-wide learning and improvement collaborative. The collaborative, **Improving the Health of Floridians (IHOF)**, aims to increase the performance of health systems in managing Hypertension, Cholesterol, Diabetes (including pre-diabetes) and physician quality through improved clinical processes, increased use of clinical quality measurement, coding and documentation best practices, and the implementation of evidence-based intervention referral systems. Over a 13 month period participating health systems will receive education and in-depth technical assistance to operationalize best practices that enable providers to more effectively deliver better care and achieve improved outcomes.*

In order to qualify for grant subsidized assistance, each client agrees to the following terms:

- Use of a 2015 certified EHR system
- Recruit a Quality Improvement project team
- Participate in monthly project calls and/or site visits
- Share required aggregate data
- Complete FDOH Survey: http://ucf.qualtrics.com/jfe/form/SV_1yNQsubZU1pChkW

What will be provided as part of the IHOF program?

Under the IHOF program, HealthARCH will provide the following support and technical assistance to each participant; including, but not limited to:

- Health System Assessment: review current state of practice's policies, processes, and procedures
- Quality Improvement Training:
 - Tools to increase clinic performance
 - Patient, provider and staff activation material
- Education on best practices
- Practice Transformation Technical Assistance
 - Support practice in documenting processes for performance improvement efforts
 - Development and/or refinement of formal policies and procedures (referral processes, care management, care coordination & EMR data collection practices)
 - Engage in continuous process of assessment, planning, implementing changes, and evaluation

This project is supported by the Improving the Health of Americans through Prevention and Management of Diabetes, Heart Disease, and Stroke Cooperative Agreement number NU58DP006550, funded by the Centers for Disease Control and Prevention. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the Centers for Disease Control and Prevention or the Department of Health and Human Services



- Learning Action Network (LAN):
 - Interactive monthly meetings that will allow all participants to share knowledge, best practices, challenges, and ideally foster a healthy exchange of ideas that will further the goals of the program
- Provide overall project management to ensure the project stays on track and meets all deadlines

How much will our performance increase? Why should we participate?

This collaborative builds upon the success of other national improvement collaboratives. Health systems that ACTIVELY participate should expect to see performance rates increase on average 5 - 15 percentage points. With the trend in healthcare shifting toward pay-for-performance, this project (regardless of whom you report your performance too) will provide you tools and data to validate and support your efforts in patient management and quality reporting.

When does the IHOF program begin and how is it structured?

The IHOF program launched in January 2020. Recruitment for the next group of participants begins in August 2021; with health system assessments and technical assistance beginning in December 2021. Participating health systems will engage in regular project calls and technical assistance site visits. The amount and schedule of support will be determined by the needs of each of the individual health systems.

How much staff time will need to be invested?

Like any quality improvement project, staff time varies based on key factors, including the capacity and availability of staff schedules. QI project teams typically include 4 - 7 staff members representing various types of providers and staff positions. Participation in the learning and improvement collaborative requires approximately 5 hours per month from key team members like the project/QI lead & project champion. Other participants should expect to invest on average 2-3 hours a month to attend meeting and trainings.



IHOF Program Commitment Form

If you are interested in participating in the IHOF program, please complete and return the form to JoinHealthARCH@ucf.edu or fax to 407-636-5142

Health Center Name:							
Health Center Address:							
City:		State:		Zip:			
Primary Contact:					Title:		
Email:				Phone:			
Total # of patients:							
Electronic Health Records System:							
Payer breakdown percentage:							
Medicaid:		Medicare:		Private Insurance:		Self-Pay	

Please select the type of practice that best describes you:

- FQHC
 Department of Health
 Private Practice
 Rural Health Center
 Integrated Health System

Signature: _____ Date: _____

Title: _____

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