

PATIENT CENTERED SPECIALTY PRACTICE



Delivering Coordinated Quality Care



What is a Patient Centered Specialty Practice?

THE PATIENT CENTERED SPECIALTY PRACTICE (PCSP) IS A MEDICAL HOME MODEL OF CARE THAT FOCUSES ALL CARE ACROSS ALL SETTINGS AROUND THE PATIENT. THE MODEL STRENGTHENS BOTH THE PHYSICIAN-PHYSICIAN AND PHYSICIAN-PATIENT RELATIONSHIPS THROUGH A COORDINATED CARE APPROACH.

WHAT ARE THE BENEFITS OF BECOMING PCSP RECOGNIZED?

- Streamlined referral management.
- Closing the loop between specialists and primary care.
- Improved practice team satisfaction.
- Payor interest.
- Readiness for MACRA's MIPS and APMs. Aligns with emerging payment models based on quality and value rather than patient volume.
- Improves health outcomes.
- Enhances the patient and provider experience through personal interaction with doctors and care teams.
- Reduces expensive, unnecessary emergency department usage.
- Increases doctors' ability to stay better connected with the medical community and manage care more efficiently.
- Improves access to care through easier scheduling of appointments and extended office hours.

Coordinated Care and Better Outcomes

**1 IN 2 AMERICANS
HAVE A CHRONIC CONDITION**

**75% OF HEALTHCARE COSTS ARE
DUE TO CHRONIC CONDITIONS**

A coordinated approach to care helps manage chronic conditions like heart failure, diabetes and hypertension.

The PCSP can help reduce costs and improve patient outcomes, and it aligns with payment models where care is incentivized through quality and value rather than volume.

KEY DRIVERS OF PCSP

APPLIED CHANGE CONCEPTS



Contact HealthARCH for a **FREE** initial consultation to begin your PCSP transformation journey.

joinhealtharch@ucf.edu
407.266.4000

HOW WE CAN HELP

HealthARCH is at the forefront of healthcare transformation having assisted over 2,800 providers at more than 800 organizations with EHR adoption, Meaningful Use, Patient Centered Medical Home and Revenue Cycle services.

Our dedicated team of NCQA Patient-Centered Medical Home Certified Content Experts (CCE) support practices through the PCSP process from initial assessment through transformation and final recognition.

Our program is flexible and effective. We can tailor the PCSP transformation in a way that suits the needs of organizations large and small.

OUR PCSP SERVICES:

- **PCSP Readiness Assessment** – gap analysis of existing processes and documented policies for preparation of a technical assistance plan
- **Project Plan** – customized for each practice
- **PCSP Transformation** – consultation and technical assistance to support improving healthcare delivery, administrative practices and systems of care, cost and quality
- **PCSP Education and Coaching** – customized training focusing on PCSP methodology and best practices
- **Workflow Redesign** – analysis and improvement of required processes
- **Documentation Audit** – audit of all reports, documents, processes and policies
- **Submission Support** – submission of all required documentation

HealthARCH

A Division of the UCF College of Medicine

1101 N LAKE DESTINY RD SUITE 300, MAITLAND FL 32751
TEL 407.266.4000 FAX 407.636.5142



healthARCH.org