



## Florida HIV EHE Technical Assistance Program

The Florida Department of Health's Division of Disease Control and Health Protection and the University of Central Florida College of Medicine's HealthARCH (HealthARCH) have partnered to engage health system organizations with one-on-one technical assistance to improve HIV screening and re-screening rates. This Ending the HIV Epidemic (EHE) program focuses on Florida counties with an aim to increase the performance of health systems in managing Opt-out testing using electronic health record systems.

### What Does the Program Offer?

- One-on-One Technical Assistance for Health Systems including:
  - EHR System Optimization
  - Policy and Process Development
  - Quality Improvement Activities
  - Metrics Tracking, Reporting and Data Analysis
  - Coding and Reimbursement
  - Staff Training & Education

### Who is Eligible to Participate?

- FQHCs, Rural Health Centers, Community Health Centers
- Hospitals/Emergency Rooms/Urgent Care
- Independent Physician Organizations
- Community Organizations

### How Do I Get Started?

- As part of the provider outreach and recruiting process, HealthARCH is conducting a brief survey of eligible organizations to better understand their readiness for participation
- Organizations should complete the survey at the link below to start the process:  
[HealthARCH HIV EHE Technical Assistance Survey](#)



### How To Contact Us

For more information and questions about participation, please contact the Program Manager, Jessica Schappacher, via email at [jessica.schappacher@ucf.edu](mailto:jessica.schappacher@ucf.edu) or phone at 407.495.7306. Additional program information is available on the HealthARCH HIV EHE [webpage](#)

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### Frequently Asked Questions

#### Program Requirements?

- Use of a EHR system and the ability to report aggregated patient-level data
- Participate in monthly project calls and/or site visits

#### What is Included in the Technical Assistance Provided?

- Health System Assessment (on-site)
- Quality Improvement Training:
  - Tools to increase clinic performance related to HIV screening and re-screening
  - Patient, provider, and staff activation material
- Education on best practices
- Practice Technical Assistance:
  - Introduction/review of evidence-based guidelines relating to HIV screening, re-screening and linkage to care
  - Support practice in documenting processes for performance improvement efforts
  - Development and/or refinement of formal policies and procedures
  - Engage in continuous process of assessment, planning, implementing changes, and evaluation
  - Community resource education

#### Additional Project Information

- Project does not provide any funding (i.e., for uncovered tests, etc.)
- Recruited health system will share requested data with HealthARCH pertinent to the scope of this engagement for the length of the program
- Monthly (at minimum) on-site/remote meetings with HealthARCH is required